



URBAN SAINTS

Urban Saints Volunteers Charter

Urban Saints' youth and children's work in the UK is a partnership between volunteers and staff. As a volunteer, your gift of time, skills and experience will enable Urban Saints to reach the rising generation of children and young people with the message of Jesus' love for them. By doing so it is Urban Saints aim that volunteers gain satisfaction from this partnership and that the relationship is one of mutual benefit.

When you volunteer with Urban Saints it is our aim that:

- (1) You can make a positive difference to the lives of children and young people. *(Through positive role models, children and young people can be inspired.)*
- (2) Your gift of time, skills and experience will be used well. *(We won't waste your time; we will value what you give us; we will listen to you.)*
- (3) Your volunteering will be appreciated and recognised. *(Without volunteers we couldn't operate. We'll thank you publicly for what you do.)*
- (4) You will be provided with all the information and guidance required for you to carry out your volunteering. *(We'll give you all the resources, training, information and support you'll need.)*
- (5) You will be encouraged to develop in your volunteering role. *(We'll help you to use your volunteering experience to try something new with us.)*
- (6) You will be given opportunities to keep up to date with the work of Urban Saints. *(We'll let you know what's going on, in a way that you choose to be contacted by us.)*
- (7) You can expect Urban Saints to seek your views on its work and on your volunteering. *(We want to hear from you so that you can help to shape the future with us.)*
- (8) While you are volunteering with Urban Saints, you will be covered by our public liability insurance policy. *(As long as you are working within our guidelines, you will be protected by us if the unthinkable happens.)*
- (9) You won't necessarily be out of pocket. *(We will help you with reasonable expenses whenever possible.)*
- (10) You can expect Urban Saints to help you to resolve any difficulties you may have with Urban Saints or with your volunteering. *(If we've upset you, or if your volunteering is causing you problems, we would like to talk it through with you as friends.)*
- (11) You are free to stop volunteering at any time. *(We would love you to journey on with us, but if you feel the time has come to stop we will understand and thank you for what you have given us.)*

In order to meet these aims:

- (1) Urban Saints will ensure that all our staff are trained in how to work effectively with our volunteers. *(We want all of our people to work happily together.)*
- (2) Urban Saints will provide a range of training programmes for volunteers. *(We are keen to help all of our volunteers to keep up-to-date.)*
- (3) Urban Saints expects everyone to carry out their volunteering in a way that honours the regulations we are bound by. *(We want to protect you, ourselves, and the children and young people from any legal issues.)*
- (4) There may be a time when we have to say goodbye. *(If this is the only solution, it will be done caringly and in a spirit of grace.)*
- (5) We need to make certain checks to protect our children and young people. *(References from responsible people who know you, and a police (CRB) check.)*
- (6) We will need to keep a record of your details on file so that we can keep in touch with you and know about your volunteering with us. *(We are signed up to the Data Protection Act and will guard your details properly.)*
- (7) Urban Saints expects all volunteers to walk with God and have a real and close relationship with Him. *(We are a Christian organisation and so for you to share our beliefs is important to us.)*

What we stand for:

Our Dream - To release a movement of radical young people, committed to taking the good news of Jesus Christ to every generation.

Our Passion - To help young people live lives of faith, hope and love through Jesus Christ.

Our Commitment - The Urban Saints movement is committed to:

- Creating family
- Living adventurously
- Serving each other
- Working together to reach our full potential
- Partnering with other organisations
- Striving for excellence in all we do

If you have any questions, or if there is anything that you would like to discuss in more detail, please contact us at the address below – we would love to hear from you. We look forward to welcoming you into the Urban Saints family, and to journeying with you during your volunteering time with us.